

National Kaohsiung University of Hospitality and Tourism International Bachelor Program in Tourism Management (ITM)

Course Outline

Subject: 觀光餐旅行銷 Marketing for Hospitality and

Tourism Credit: 3 Course Hours: 3

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Teaching Purpose	The subject aims to make students familiarize with the terms, theories and
	concepts of marketing. Through cases discussion, lectures, and activities,
	students are able to apply retained marketing knowledge to their profession.
Course Content	1.Introduction: Marketing for Hospitality and Tourism 2.Service Characteristics
	of Hospitality and Tourism 3.Marketing environment 4.The role of marketing in
	strategic planning 5. Consumer market 5.Customer-Driven Marketing Strategy
	6. Designing and Managing Products and Brands 7. Distribution Channels
	Delivering Customer Value 8. Direct, Online, Social Media, and Mobile
	Marketing 9. Destination Marketing
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