

## National Kaohsiung University of Hospitality and Tourism

## International Bachelor Program in Tourism Management (ITM)

Course Outline

Subject: 跨文化溝通 Cross-Cultural Communication Credit: 3 Course Hours: 3

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Teaching	The course covers the foundations of communication skills in relation to
Purpose	culture, identity, diversity, and tourism management.
Course Content	1. Forms of communication
	2. Intercultural sensitivity in terms of beliefs, values, and norms
	3. Stereotype and cultural diversity
	4. Understanding cultural diversity (race, beliefs, norms, gender, opinions)
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